

Andrews Air Force Base / Jan. 11, 2008
Comments about Customer Service training with Ms. Scott

“I thought the class was really great! It provided a lot of information and good ways to deal with the people you come into contact with as well as yourself. Thank you Ms. Scott!”

“The class was very informative. The speaker spoke very clearly, and knew her power point very well. She also gave great advice.”

“The class was very helpful. Her motive for Customer Service was great, it helps understanding people attitudes. Thank you, the class was successful.”

“I thought the class was great and the teacher was as well. Thanks”

“Thank you” I learned a lot here today. I have a lot of respect for customer service. Treat customers the way you want to be treated. Don't feed into it.”

“The class was very informative, I really learned a lot about customer service, and the teacher did a great job!”

“The class was really helpful and I learned a lot.”

“The class was great and helpful. The instructor knew her stuff, great work environment. I would like to do this class again.”

“The class was very informative and the instructor was great.”

“The class was good, I liked the environment. The instructor was good.”

“The class was great but the room was hot!!! The instructor was very helpful!”

“The training was good and the instructor conveyed the training well.”

“Refreshing – This was like a review for me. Didn’t need my red bull!”

“Ms. Scott is a professional! She is excellent at what she does and will come highly recommended. Makes this stuff interesting! She needs to sell her wears to DC area.”

“Overall the class was different.”

“Training was something- All the DC, Baltimore, Maryland, and Virginia area could really use this!”

“The class was very informative and helpful. Thank you for having this training, we appreciate it.”