

Naval Air Station Washington / Jan. 7, 2008
Comments about Customer Service training with Ms. Scott

“Good, very good. I think we should have this training once or two times a month.”

“Training was very good for me.”

“I found this to be very informative, I learned a couple of new things I didn't know at first, and the trainer kept my interest.”

“The training was excellent!”

“Ms. Scott was wonderful, the class was very informed and the timing was great.”

“Today's training was very informative and I enjoyed the presentation.”

“I think the training was very good!”

“It was a nice and important training & learned more deeply about communication & how to solve problems with employees. It was also instructive for people to know a lot about customer service primer. In everything we see customers first. In general, customers are worthy and deserve the best service as long as we work with them. Thanks a lot for it!”

“Thankful- There is a respectable way of handling any resident without hurting people's feelings.”

“Customer Service is very important- Listen, understanding, and eye contact while talking.”

“The customer service class given by Andrea Richards Scott was very good information to use on and off the job. I really enjoyed it.”